

USER MANUAL



Thank you for choosing Better Bathrooms.
Please read this manual before installing your product
and keep for future reference.

better 
bathrooms

General Instruction of Freestanding Bath



Image for installation reference only

- **Two-person assembly**
- **Tools required**
- **We always recommend using professional tradespeople to install your product**

V1_01.12.21

being placed on The Sunday Times Fast Track 100.

We hope your new product goes above and beyond your expectations. However, should any problems occur, please:

- log in to your account and contact our customer services team via your self-serve portal – betterbathrooms.com/CustomerAccount/Login
- contact us via betterbathrooms.com/content/contact-us

Important information

- Please read these instructions thoroughly and retain for future reference
- Pressures should meet minimum stated on the website
- Pressures must be balanced for optimum performance
- Always check for pipes and cables before drilling
- Freestanding bath is not designed to take weight on the rim, Do not sit or stand on the bath rim.

Receive Your Bath

Unpack and check for damage.

After receiving your bath, please unpack and remove all covering, checking whether there is any damage. Repack the bath if it is not being immediately installed. It will be rejected any claim for damage if not notified in a timely manner.

Protect your bath.

Before commencing and installation, ensure the bath is completely protected, leave covering in place until the bathroom is complete. Scratches and damage incurred during installation are not covered by the warranty.

Tools required



Spirit Level



Wrench



Tape



Marking Pencil



Silicone Gun

Installation

Step 1

Adjust the bath feet until the bath base is 3mm above the floor;

This can be done by turning the feet bars accordingly;

Then use wrench to tighten the nuts on the bars. See figure 1

Step 2

Mark the floor with the outline of the bath, at the final installation position with the marking pencil.

Step 3

Carefully tilt the bath on its side and use flexible connector to connect the waste outlet to the trap as illustrated on figure 2.

Step 4

Position the bath on the floor marking as marked on step 2, make sure that flexible connector is not kinked upward on installation as this will result in drainage issue.



Figure 1

Feet set at 3mm above the floor

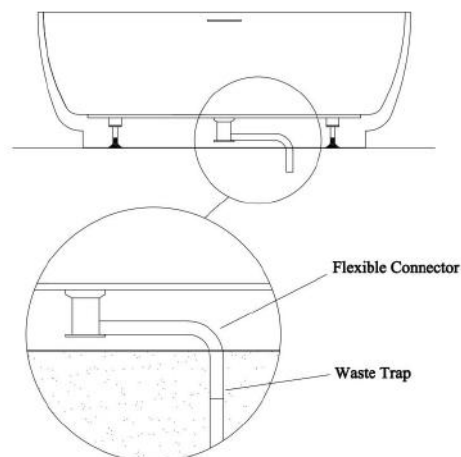


Figure 2

Flexible connector installation

***Flexible connector and waste trap are not supplied

5

Step

bath, see figure 3.

Apply silicone around the base surrounding of the



Figure 3

***Do not use the bath within 24 hours to let the silicone fully cure

Troubleshooting

- Marks found on the surface could be wiped off with wet cloth and toothpaste.

Maintenance & Cleaning

- ① To preserve the polished surface, after using your bath, clean with soft cloth and warm soapy water to wash away any body oils or soap residue that forms a ring tide mark.
- ② Do not use powders, pastes, crème cleaners, thinners, window cleaning sprays or dry cleaning liquid, etc.
- ③ When coloured essentials oils are used, first test that the colour won't stain your bath. Always add oils into a bath full of water. Never pour them into an empty bath.

Water testing

Water test your bath prior to enclosing to ensure it drains correctly as no claims for non-draining baths will be valid after enclosing or tiling has been done;

Water test overflow pipe and waste to ensure they are not leaking.

! Warning (apply to bath prefitted with waste)

The pre-fitted waste has NOT yet been fully installed.

Please use a qualified installer to secure it to the bath to avoid any water leaking.

Before use please test the bath to ensure the waste has been properly installed.

For more information

- visit betterbathrooms.com
- email customerservices@buyitdirect.co.uk
- call 0330 390 3062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA

**better
bathrooms**

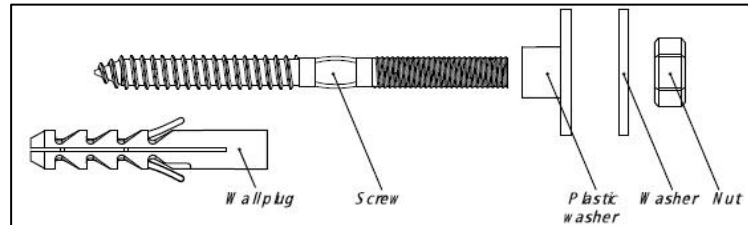
Part of the BuyItDirect Group

Basin Wall Hung and Pedestal Mounted Installation and Maintenance

PLEASE READ THIS INSTRUCTION GUIDE FULLY PRIOR TO COMMENCING ANY PART OF THE INSTALLATION

IMPORTANT ! - This is a suggested method of installation to a solid wall, if the wall type is different you will require a different fixing type
(Fixings not supplied)

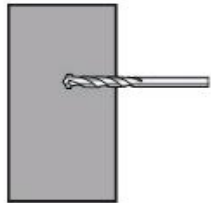
Before commencing any installation check for wires and pipes will not be damaged during drilling
Please refer to page 2 if fitting with a pedestal basin



1

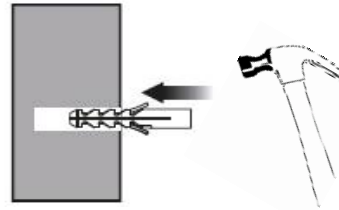
Offer the basin to the wall, checking the basin is level.

Drill the wall in the required location.
If drilling into tile, it is recommended to tape the wall in the area to be drilled to prevent slipping



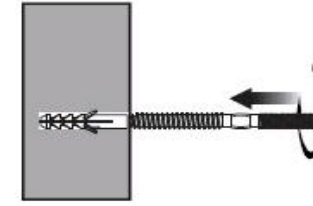
2

Insert the wall plug into the drilled hole
tap the plug to the finished wall surface



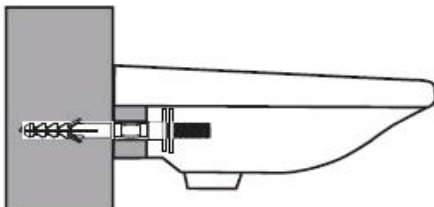
3

Insert the fixing bar and tighten into the wall using a spanner or grips



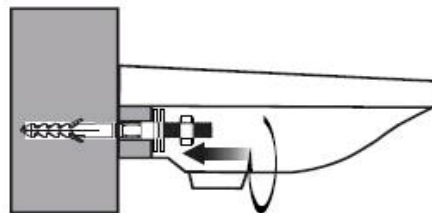
4

Place the washers over the fixing bar as shown in the parts drawing, above



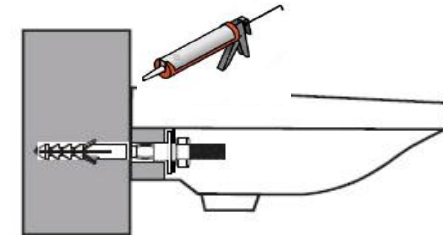
5

Connect the nut and tighten into position using a spanner



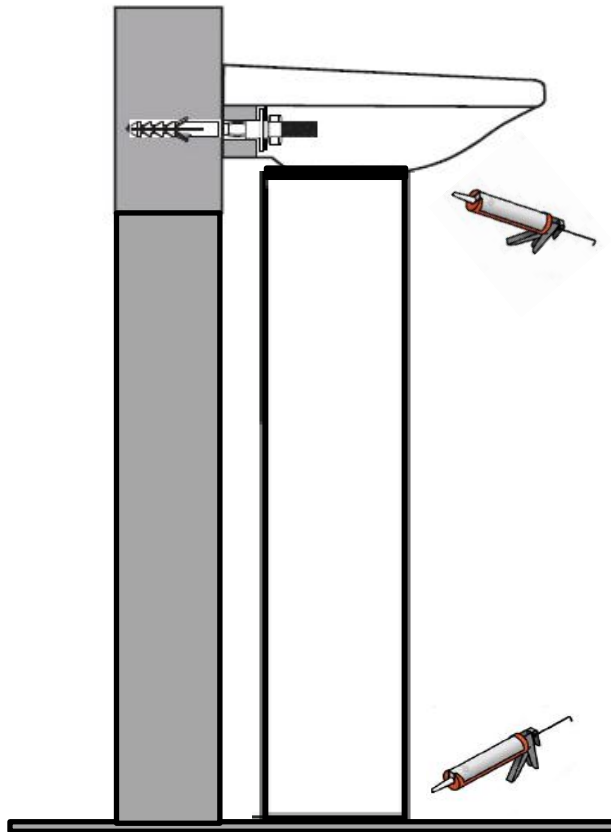
6

Check basin is stable, seal along the back edge
Leave to dry for at least 24 hours



Basin Wall Hung and Pedestal Mounted Installation and Maintenance

PLEASE READ THIS INSTRUCTION GUIDE FULLY PRIOR TO COMMENCING ANY PART OF THE INSTALLATION



When installing the basin on a pedestal, place the pedestal in the required location. Place the basin onto the pedestal and align so level and central. Once aligned mark the drill holes through the holes in the back of the basin. Remove the basin and pedestal and carry out steps 1, 2 and 3 from above. Relocate the basin and pedestal, so the basin slots over the fixing bars. Carry out steps 4, 5 and 6.

Once installation is complete and the basin is secured, seal the basin and pedestal. Seal between the underside of the basin bowl and the top edge of the pedestal. Seal along the front bottom edge of the pedestal.

To maintain the surface finish of your product, wipe clean after every use, using a clean damp cloth, a mild detergent mixture can be used. Do not use abrasive cleaning agents/materials which can strip and scratch the surface, use of these agents/materials can invalidate your guarantee
BASIN W/P - V1 - APR 19



INSTALLATION INSTRUCTION



① Put the screw insert to the toilet hole



② Locking the screw



③ Cover the stainless steel lid



④ Install the toilet seat



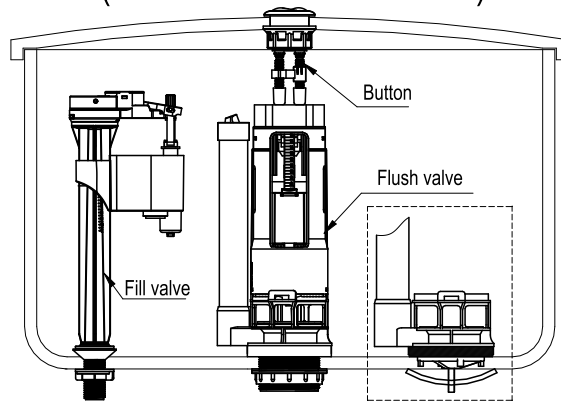
⑤ Finished



⑥ Press the button and pull upward can remove the seat cover to clean

INSTALLATION INSTRUCTION (A3014+C2112M+P2301)

I. The profile of installation

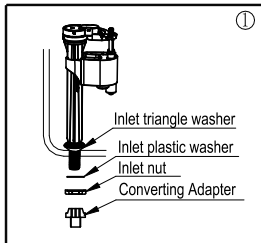


II. Steps

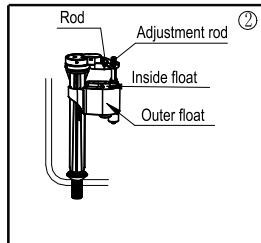
1>Preparation

Shut water off, flush toilet to empty tank, and remove old toilet fill valve.

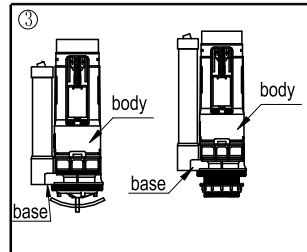
2>Installation



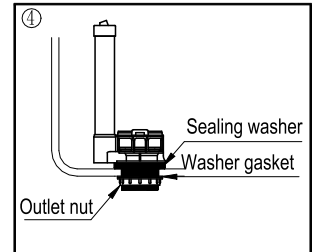
Take off the inlet nut and inlet washer, insert the inlet screw into the tank inlet hole, re-assemble the inlet nut and inlet washer, adjust the fill valve and tighten the nut.



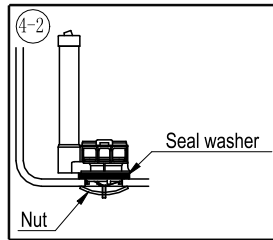
Water level adjustment: turn the adjustment screw by hand or with screw driver, move the float properly. The higher the float is, the higher the water level is.



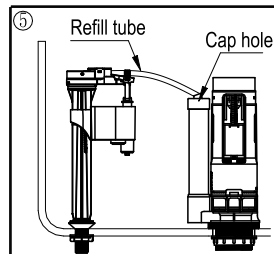
Turn the body and take it off the base



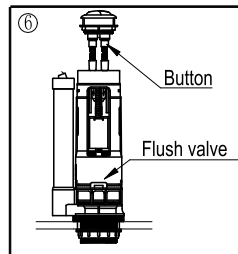
Screw outlet nut off the base, take off washer gasket, insert the base to outlet hole from inside tank, adjust the base properly, re-assemble the washer gasket and tighten outlet nut to make it fully match outlet hole.



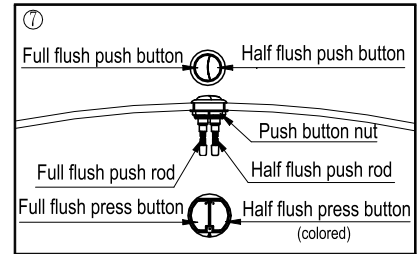
Screw the nut out of threads and take out of washers; Put the base into the tank hole and adjust to be the right position; And then screw the nut and seal washer into the threads, meanwhile keep the seal on the tank hole tightly.



Screw body on base, insert the other end of the refill tube into the cap hole on top of overflow tube.



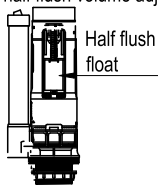
Insert the push button into the button hole, turn the push rod to the right length to make it touch the top of full/half flush button.



Adjust direction of push button, match full flush press button with full flush push rod, and half flush press button with half flush push rod, thread push button nut and tighten it.

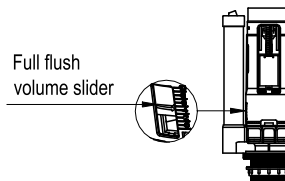
III. Flush volume adjustment

1. half flush volume adjustment



The position of half flush float sets half flush volume. The higher the half flush float is, the smaller the half flush volume is, and vice versa.

2. full flush volume adjustment



The opening area size defines full flush volume. Raise full flush volume slider to make the opening bigger and full flush volume smaller, and vice versa.

IV. Troubleshooting

1. flush valve

No.	Issues	Possible Reasons	Solutions
1	Flush valve leaks	Flush valve is not positioned properly	Tighten the outlet nut
		Bottom surface of base is scratched or sealing washer of flush valve is deformed	Replace base or sealing washer
		push rod is too long	Adjust the length of push rod
2	Flush volume too large/small	Improper setting of half flush float and full flush volume slider.	Reset the position of half flush float and full flush volume slider.
3	Flush no water or little water	Push rod is too short.	Adjust the length of push rod

2. Fill valve

No.	Issues	Possible Reasons	Solutions
1	Valve does not fill the tank	Supply line jamed or floats is held up in water stopping position	Clean debris in supply line, adjust the float position
2	Tank fills too much or only partially	Inproper position of floats	Turn the adjustment screw by hand or with screw driver, move the float to the properly. The higher the float is, the higher the water level is.
3	Inlet hole leaks	Inlet nut is loose or the ceramic hole is deformed.	Tighten the inlet nut or repair the ceramic toilet.
4	Takes too long/short time to fill the tank	The pressure of supply line is too low/high.	Adjust the pressure of supply line

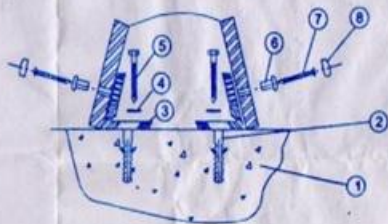
Please keep the instruction for future use.

Products may be amended in line with continuous improvement, please refer to actual product.

Installation installation

Please check if all the parts as shown in the figure are ready and is there any lack of the parts ,please contact your local suppliers.

①	flat concrete floor
②	anchor
③	mounting bracket
④	washer
⑤	mounting bracket screw
⑥	washer
⑦	toilet bowl mounting screw
⑧	cap



- 1.The toilet bowl should be installed on the flat concrete floor.
- 2.As shown figure,drilling holes on the floor and then insert the anchors②into the holes .Attach the mounting bracket③ with the washer④ and mounting bracket screw⑤.
- 3.Put on the toilet bowl,and insert the washer⑥ in the anchor hole of the toilet bowl ,then tighten the mounting screw⑦ to secure the toilet bowl and mounting bracket,then put on the cap⑧.
- 4.After installation,please check if the toilet bowl is firm or not,if not,please check again if all the parts are installed correctly.